

# 2595KL

## FAQs

### How do you clean the scale?

Proper care and cleaning is essential to ensure a long life of accurate and effective weighing.

**Caution: Disconnect the scale from the AC adapter power source prior to cleaning the unit.**

1. Health o meter® Professional recommends using one of the following solutions on a soft cloth or disposable wipe:

- mild soap and water solution
- 70% isopropyl alcohol
- solution with 1-5% hydrogen peroxide concentration

After cleaning/disinfecting, wipe with a cloth dampened with water and then with a clean dry cloth. To avoid residue build-up or damp surfaces, ensure the screen and scale parts are completely dry after cleaning.

2. Never use rough or abrasive materials to clean the scale, as these will damage the scale's finish.
3. Do not submerge the scale in water or any other liquid.
4. Do not pour or spray fluids directly on the scale.

### What is the warranty for the 2595KL?

The 2595KL has a 2 year manufacturer warranty valid from the date of purchase.

### What type of batteries does the 2595KL use?

The 2595KL uses six "C" batteries. Health o meter Professional Scales recommends using an alkaline or lithium battery, rated for 130° F (54° C) operation. Do not use zinc-carbon batteries.

### The display is showing "LOBAT", what does that mean?

The batteries are depleted and need to be replaced.

### Does the 2595KL need both batteries and the power adapter to operate?

No, however it is recommended that if powering the scale via the power adapter do not have batteries installed.

### Can the 2595KL be locked to weight in kilograms only?

The default weighing mode for this scale can be changed from LB/KG to KG only. To change to KG, turn the scale on and wait for the display to show "0.0", then press and hold the LBS/KG button for 20 seconds until the scale beeps 6 times. The scale is now locked in the KG mode and the user cannot toggle between LB and KG. To disable the KG Lockout feature, press and hold the LBS/KG button for another 20 seconds until the scale beeps 6 times, indicating that the user can again toggle between pounds and kilograms.

### The display is showing "OL", what does that mean?

The load on the scale exceeded the weight capacity. Remove the excess weight and use the scale according to its limits.

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### **What is the battery life expectancy on the 2595KL?**

The battery life expectancy is approximately 10,000 weighing cycles.

### **What is the country of origin of the 2595KL?**

The country of origin for the 2595KL is China.

### **What are the shipping dimensions and shipping weight of the 2595KL?**

33"L x 25"W x 42" D, 97 lbs

### **What is the weight of the 2595KL?**

**80 lbs**

### **What are the seat dimensions of the 2595KL?**

The seat is 15.75" D x 18.25" W. The arm span is 19.75".

### **Does the scale have EMR connectivity?**

For reliable transmission of weight data, this scale is designed to connect to a computer, monitor, or other electronic data device via Health o meter® Professional Connectivity Solutions. For further information regarding how to connect this scale to other electronic devices, please contact Health o meter® Professional Scales Technical Support at 800-638-3722 or visit [www.homscaler.com/innovations/connectivity-solutions](http://www.homscaler.com/innovations/connectivity-solutions).

### **What is the weight capacity of the 2595KL?**

600 lb / 270 kg

### **After installing a new seat and getting error "UL", what does that mean?**

"UL" means under-load. It could be due to the seat not being properly installed. Make sure all seat parts and handles are installed in place and fixed properly.

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### Can the 2595KL be calibrated and if so, how much weight is required?

Yes, the scale can be calibrated following the procedure below and 200 pounds of certified weights are required. **Note: Only weights certified and traceable to national standards are to be used for calibration procedures.**

| ACTION   | DISPLAY SHOWS  |
|--|--|
| Press and hold the <b>REWEIGH</b> and <b>ZERO</b> buttons at the same time, while pressing the <b>ON/OFF</b> button to turn on the scale. "LOAD" will briefly appear on the display, followed by "200.0 LB" indicates you can calibrate. Release all three buttons.                    | "LOAD" followed by "200.0 LB"                                  |
| Ensure there is no weight on the scale and press the <b>REWEIGH</b> button. "Clear" will flash on the display, followed by "-----". At this time the scale is calculating zero calibration. After zero calibration, the display will flash "PUT" followed by "200.0 LB".               | "Clear" followed by "-----". Then "PUT" followed by "200.0 LB" |
| Place 200 lb on the scale. Then press <b>REWEIGH</b> . "CAL" will appear on the display, followed by "FAC" followed by 5 digits. The calibration factor should be in the range between 8000 and 10000. If the number is out of that range, contact Customer Service at 1-800-815-6615. | "CAL" followed by "FAC" followed by "XXXXX".                   |
| If the calibration factor is within range, press the <b>REWEIGH</b> button. "DONE" will appear on the display, followed by "START", followed by "0.0". Remove the weight from the scale.   | "DONE" followed by "START", followed by "0.0".                 |
| Calibration procedure is complete.   |  |

### What parts are replaceable on the 2595KL?

| Description                | Part #  |
|----------------------------|---|
| Power adapter              | ADPT30  |
| Keypad                     | 2595KLKEYPAD  |
| Battery Holder/Door        | 2595BATTHOLD  |
| Power adapter holder       | B3817001-0  |
| Main board                 | B2138803-0  |
| Wheels                     | B2266801-0. Note: the hardware does not come with it. |
| Foot for chair leg         | B3810002-0  |
| Pipe plug for chair leg    | B401280   |
| Pipe plug for foot rest    | B401289   |
| Foot mat                   | B3819701-0  |
| Foot for foot rest         | B3438901-2  |
| Seat                       | B401296   |
| Arm rest                   | B401294   |
| Locking hardware for wheel | 2595KLCASTER  |